

## Privacy Policy & Cookies Policy

**Last Updated:** 1/28/2025

### 1. Introduction

Pro Guard Auto Glass ("we," "us," or "our") respects your privacy and is committed to protecting it through this Privacy Policy. This policy explains how we collect, use, disclose, and safeguard your information when you visit our website [proguardautoglass.com](http://proguardautoglass.com).

By using our website, you agree to the collection and use of information in accordance with this policy. If you do not agree, please refrain from using our website.

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### 2. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, mailing address, payment details (if applicable).
  - **Non-Personal Information:** Browser type, IP address, referring website, pages visited, time spent on the site.
  - **Cookies & Tracking Technologies:** See Section 7 (Cookies Policy) for details.
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### 3. How We Use Your Information

We use the collected information to:

- Provide, operate, and improve our website and services.
  - Process transactions (if applicable).
  - Send marketing communications (if consent is provided).
  - Comply with legal obligations and prevent fraud.
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### 4. How We Share Your Information

We do not sell or rent your personal information. However, we may share it with:

- **Service Providers:** Third parties that help us operate our business (e.g., hosting providers, payment processors).
  - **Legal Authorities:** If required by law or in response to valid legal requests.
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## 5. Your Rights & Choices

Depending on your location, you may have the following rights:

- **Access & Correction:** Request a copy of your data and correct any inaccuracies.
- **Deletion:** Request that we delete your personal data (subject to legal obligations).
- **Opt-Out:** Withdraw consent for marketing emails (unsubscribe link in emails).
- **Cookies Control:** Manage cookie preferences (see Section 7).

To exercise any of these rights, contact us at [autoglassproguard@gmail.com](mailto:autoglassproguard@gmail.com).

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## 6. Data Security

We take reasonable security measures to protect your personal data. However, no method of transmission over the internet is 100% secure.

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## 7. Cookies Policy

Our website uses cookies and similar tracking technologies to enhance user experience.

### What Are Cookies?

Cookies are small text files stored on your device that help improve website functionality and analytics.

### Types of Cookies We Use:

- **Essential Cookies:** Necessary for website functionality.
- **Analytics Cookies:** Help us understand how users interact with our site (e.g., Google Analytics).
- **Marketing Cookies:** Used for personalized advertising.

### Managing Cookies

You can control or disable cookies through your browser settings. Note that disabling cookies may affect website functionality.

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## 8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices.

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## **9. Changes to This Policy**

We may update this policy from time to time. The updated version will be posted on this page with the "Last Updated" date.

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## **10. Contact Us**

If you have any questions about this policy, feel free to contact us:

Email: [autoglassproguard@gmail.com](mailto:autoglassproguard@gmail.com)

Phone: (301) 776-0503

Address: 9855 J- Washington Blvd N Laurel, MD 20723

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This Privacy Policy is designed to comply with GDPR, CCPA, and other applicable privacy laws.